



CRYSTALINKS EDUCATION TERMS AND CONDITIONS

1 INTRODUCTION

Welcome to the official website of Crystalinks Education. By using this website, you are deemed to have read and accepted the terms and conditions which guides your business relationship with Crystalinks Education.

The term "Crystalinks Education", "the company", "us" or "we" refers to the proprietor of the company and website with the registered company at 513 Abbey Road, Abbey Wood, London SE2 9HA. The term "Client", "you" or "your" refers to a registered associate of the company or the user of this website. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

This website is designed and operated to help you understand and use our service, and also communicate with us.

By registering as a client of Crystalinks Education, you accept to the following terms and conditions:

2 TERMINOLOGY

2.1 **Cancellation:** means the cancellation of an application made by a client to study in a particular place.

2.2 **Fee:** means the Administration Fee to be paid by the client

2.3 **Sponsor:** means any person who has signed the Application Form. The Sponsor is legally responsible, jointly and severally, for complying with the obligations under these terms and conditions.

2.4 **Student:** means the client named on the ApplicationForm.

2.5 **Company or We or Us:** means Crystalinks Education Ltd. in partnership with Crystalinks Investment & Services Ltd, trading asCrystalinks Education, as now or in the future constituted (and any successor).

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2.6 **Board of Consultants:** means the Consultants/Representatives partnering with the company, who are appointed from time to time, and who are responsible for the direction and guidance of client's application.

2.7 **Month:** means the period between and including the first and last days of the relevant calendar month

2.8 **Withdrawal:** means the withdrawal of an application by the client.

3 USAGE OF THE SITE

You must not use Crystalinks Education Site for any of the following purposes:

3.1 disseminating any material which is unlawful, obscene, vulgar, libelous, abusive, harmful, objectionable, or which constitutes breaching of any law.

3.2 transmitting any material or information which incites conduct that constitutes a criminal offence, results in civil liability, or otherwise breaches any applicable laws or codes of practice.

3.3 infringing on another's usage or enjoyment of the site.

3.4 reproducing, transmitting or storing electronic copies of materials protected by copyright without the permission of the owner.

NB: You will be held liable for losses and costs incurred as a result of a breach of this clause.

4 REGISTRATION

You must register with the Crystalinks Education Site in order to access our services, and be able to download information and associated documents.

Information provided at the point of registration or at any time must be correct, accurate, complete, and does not result into any form of misrepresentation regarding details and information provided.

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You agree to indemnify all Crystalinks Education staff against any loss or damage suffered as a result of your failure to comply with the above obligation.

We do not verify or amend any information which has been provided and filed by you. We accept no responsibility for any information provided by you, and which may be accessed by third parties from our site.

You must correct and update any changes in the information provided by you during your registration.

5 INFORMATION UPLOADED BY YOU ONTO THE SITE

By using the Crystalinks Education Site and uploading your information and documents, you agree to the following terms and conditions of use:

- 5.1 You are liable for all content and information that you post or upload on the site
- 5.2 You must not submit any material for posting that is inappropriate, and may upset, harass or embarrass another, or break any law.
- 5.3 You must not impersonate anyone else, falsely state or suggest that you are affiliated with a person or group.
- 5.4 You must not post any personal information about others on the site.
- 5.5 Do not post any confidential information which you do not want to be generally available or accessed by third parties.
- 5.6 Crystalinks Education cannot be held liable for the content of any third party sites referred to as part of any content. We reserve the right to remove ad links considered inappropriate.
- 5.7 Advertisements, chain letters, pyramid schemes, and requests for money must not be uploaded.
- 5.8 You may not post any information which is unlawful, obscene, vulgar, profane, libelous, abusive, harmful, objectionable, threatening or which constitutes breaching of any law.

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6 RIGHTS TO SUSPEND OR CANCEL YOUR REGISTRATION

Crystalinks Education reserve the right to suspend or cancel your registration at our reasonable discretion, or in an event where there is a breach in any of your obligation under these Terms and Conditions.

7 EMPLOYERS

We cannot monitor or restrict the way that authorized third parties may use your content and information which has been uploaded onto our site.

8 AVAILABILITY OF THIS SITE

We cannot guarantee that the service will be fault-free. In a case of a fault or inaccuracy of a material, Crystalinks Education will attempt to fix the fault or inaccuracy as soon as we reasonably can.

Your access to the site may be restricted to allow for maintenance, repairs, or the introduction of new facilities or services. We will attempt to restore the service as soon as we reasonably can. We accept no liability for any inability to access our services on the site.

9 APPLICATION

9.1 **Legal Contract:** A legally binding contract is formed on these terms and conditions together with:

9.1.1 the letter of offer;

9.1.2 the Application Form; and

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9.1.3 the Administrative Fee

10 FEE

10.1 Payment of Fee:The Sponsor jointly and severally agrees to pay the Administrative Fee directly to the Company. Except where a separate agreement has been made between the Sponsor and the Company for the deferment of the said fee. The Fee is due and payable as cleared fund before the commencement of processing the application. Where the Company agrees to allow the Fee to be paid in instalments, the instalments would be paid in periods stipulated by the Company.

10.2 Refund:In any case you change your mind within 30 days of subscribing to our service, we will refund your money in full so it does not affect your statutory rights. Please give up to a month for a refund.

11 INSTITUTIONAL MATTERS

11.1 Provision of institution:Crystalinks Education will do all that is reasonable to provide the right academic institution that will tailor with the budget and academic needs of the client. The Company will also do all that is reasonable to coach the client towards making the right choice of studies, educational institutions and country if so required, and provide assistance with all applications, examinations/test and visa advice. The Company cannot guarantee that the client will achieve his/her desired examination results or that the results will be sufficient to gain entry into the academic institution of choice. The company cannot guarantee that the client visa application will always be successful as we have no control over that.

12 NOTICE AND TERMINATION

12.1 A Month's Written Notice:A Month's Notice must be given if the client wish to:

12.1.1 withdraw an application

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12.1.2 discontinue the processing of an application

12.2 **Withdrawal:** Where the client has not given a Month's Notice of Withdrawal, in some cases might affect any feedback paid to the educational institutions, depending on their terms & conditions.

13 MISCELLANEOUS

You must not transfer any of your rights under these Terms and Conditions to any other person. We may transfer our rights under these Terms and Conditions to another business where we reasonably believe your rights will not be affected.

Crystalinks Education shall not be responsible for any breach of these Terms and Conditions caused by circumstances beyond its reasonable control.

14 GENERAL CONTRACTUAL MATTERS

14.1 **Changes to these terms and conditions:**The Company may change these terms and conditions from time to time and without prior notice.

14.2 **Changes to the Company:**The Company, as any other, is likely to undergo a number of changes during the period of the agreement. Wherever possible, the Company will endeavor to consult with the clients and to provide as much notice as possible of a change to the Company. In addition, the benefit and burden of this agreement may be freely assigned to another party at the discretion of the Company.

14.3 **Consumer Protection:** Care has been taken to use plain language and to give clear explanations in these Terms and Conditions. If any words alone or in combination infringe the Unfair Terms in Consumer Contracts Regulations 1999 or any other provision of law, they shall be treated as severable and shall be replaced with words which give as near the original meaning as may be fair.

14.4 **Data Protection:**By signing the Application Form or by agreeing to be bound by these Terms and Conditions, the client authorise the Company to process personal

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information including financial and sensitive personal information as is deemed necessary for the legitimate purposes of the Company.

14.5 Representations: The Company's brochure and website describe the broad principles on which the Company is operated and gives an indication of its history and ethos. Although believed to be correct at the time of publication, the brochures and website are not part of any agreement between the client and the Company. If the client wishes to place specific reliance on a matter contained in the brochure, website, or on a statement made by a member of staff or another client, he/she should seek confirmation of that matter from the Company.

14.6 Third Party rights: Only the Company and the client are parties to this agreement. No third party is a party to this agreement and shall not have any rights to enforce any term of it.

14.7 Interpretation: These terms and conditions supersede any previously in force and will be taken as a whole. Headings, unless required to make sense of the immediate context, are for ease of reading only and are not otherwise part of the terms and conditions.

14.8 Jurisdiction: This agreement was made at the Company and is governed exclusively by the law of England and Wales and the parties submit to the exclusive jurisdiction of the Courts of England and Wales.

15 DISCLAIMER

Crystalinks Education assumes no responsibility for the accuracy or reliability of content of this site. All content on this site is for general information purposes only. Although we try to keep the content of the site up-to-date and correct, we may not warranty, express or imply the accuracy, correctness, reliability, suitability or availability with respect to the content or related graphics of the site. Therefore, any reliance you place on such information is strictly at your own risk.

In no event will Crystalinks Education be liable for any loss or damage resulting from the use of the site.

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While we take reasonable care in compiling and presenting the content found on this site, it is necessary for you to conduct due diligence and seek further guidance before relying on the content of this site.

If we are informed of any inaccuracies in the content of this site, we will attempt to correct the inaccuracies as soon as we reasonably can.

For enquiries, call us on +448009995649, +447460901626 (Monday-Friday, 09:00 – 18:00) or email us at info@crystalinks.co.uk. We are always glad to help.

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